

# SPECIFICATION

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## TERMS OF REFERENCE FOR KWAZULU-NATAL TOURISM AND FILM AUTHORITY RUKUS WIRELESS INFRASTRUCTURE

**To** : **SUPPLY CHAIN MANAGEMENT**  
**Date** : **23/09/2024**  
**Closing Date** : **30/09/2024 @ 11h00**  
**Services required** : **RUKUS WIRELESS INFRASTRUCTURE**  
**When services required** : **As soon as possible**  
**Where services required** : **Head Office and branch offices**

Description:	Qty	Unit Price	Total Price (Per Unit)
<p><b>Background and Description of Goods/Services Required:</b></p> <ul style="list-style-type: none"><li>• The KwaZulu-Natal Tourism and Film Authority Act, 2024 (the Act), was gazetted on 24 May 2024 to establish the KwaZulu-Natal Tourism and Film Authority through the merger of TKZN and KZN Film.</li><li>• The KwaZulu-Natal Tourism and Film Authority (KZNTAFA) executes its mandate and seeks to achieve its vision and mission in a complex environment, impacted by global, national, and provincial events, which directly affect the pursuit of its desired impact and in delivering on its mandate.</li><li>• KZNTAFA would like to invite suitable service providers to provide the following services:</li><li>• KZN Tourism and Film Authority is looking to renew and expand its current Wireless Infrastructure solution for 12 months.</li><li>• KZN Tourism and Film Authority operates from the following locations which have / will need the wireless infrastructure:</li></ul>			

- Ithala Trade Centre (Head Office) – renewal and expansion required
  - Ushaka Marine World Information Office – renewal
  - King Shaka Airport Information Office – renewal
  - Musgrave satellite office – new installation
- The renewal must include the following components:

Controller	Model	Serial Number
1	ZoneDirector 1200	502138000293

Access Point No	Model	Serial Number
1	R 710	282172005098
2	R 710	311503903164
3	R 710	311503003321
4	R 710	311503903332
5	R 710	311503403364
6	R 710	311503903398
7	R 710	311503503419

Item	Description		Q
1	WatchDog Advanced Hardware Replacement Renewal for Ruckus R710, 1 year		
2	Associate Partner Support Renewal, ZoneDirector ONE AP Upgrade, 1 Year		
3	Associate Partner Support Renewal, ZoneDirector 1205, 1 Year		

- The renewal must include the ongoing support and replacement of the above units should they become faulty, this includes any firmware/software updates. The replacement must be done in 24 hours to avoid extended downtime experienced by the entity.
- The bidder must be an OSM/OEM or a registered OSM/OEM partner to provide Rukus products/services. Rukus must furnish the service provider with a letter to confirm this relationship.
- A letter signed by Rukus on their letterhead must be supplied confirming that only the above equipment is included in this renewal to ensure that there are no hidden items/costs.
- The following new items are required due to expansion of the organization in addition to the renewal. All equipment supplied must be compatible with the existing Rukus environment as per the above renewal.

Item	Description		Qua
1	WatchDog Advanced Hardware Replacement for Ruckus R750, 1 year		
2	AP Licence, 1 Year		
3	AP Mounting Brackets		
4	Cabling from network switch / patch panel to AP including labelling of points and network diagram		
5	Configuration & Installation of AP		
6	Ruckus R750 dual-band 802.11abgn/ac/ax Wireless Access Point with Multi-Gigabit Ethernet backhaul and onboard BLE/Zigbee 4x4:4 streams (5GHz) 4x4:4 streams (2.4GHz), OFDMA, MU-MIMO, BeamFlex+, dual ports, 802.3at PoE support.		

- The organization should be in a position to log, if any, support requests directly with Rukus should the need arise. Hence this relationship must not be limited only to the reseller.
- **The bidder must provide a reference letter from minimum two customer's were the bidder supplied, configured and installed Rukus equipment.**
- **The engineer / resource doing the installation and configuration must be Rukus certified. A copy of the engineers / resources CV must be included. Furthermore certified copies of his certifications must be included.**

<b>Total Price (Exclusive of VAT)</b>	
<b>VAT @ 15%</b>	
<b>Grand Total (VAT Incl)</b>	

**End User Contact Details:**

**Contact person: Anir Bidesi**

**Contact number: 031 3667500**

**Email: anir@zulu.org.za**

- **EVALUATION CRITERIA: SPECIFICATION**

The bid for the appointment of each service provider will be evaluated on compliance, mandatory requirement, functionality, preference point system and specific goals in accordance with the Preferential Procurement Regulation 2022.

**Phase 1: COMPLIANCE**

- **The bidder must be registered as a vendor on the National Treasury Central Supply Database (CSD). If not registered bidder must make means to register in order to bid for the process: Link below for registration on the database:**

**[Register user - Central Supplier Database Application \(csd.gov.za\)](https://csd.gov.za)**

- **The bidder must be in good standing with SARS, the information will be verified through Central Supply Database (CSD) and SARS e-filing pin in**

compliance with Instruction Note 9 of 2017/2018 prior to the award of the quotation.

- **Completed Standard Bidding Documents (SBDs), Defaulters etc.**

**Phase 2: MANDATORY REQUIREMENTS (If Applicable)** *(disqualifying requirement)*

- **The bidder must be an OSM/OEM or a registered OSM/OEM partner to provide Rukus products/services. Rukus must furnish the service provider with a letter to confirm this relationship.**
- **The engineer / resource Rukus certificate**

**Phase 3: EVALUATION OF THE SPECIFICATION**

**Phase 4: APPLICATION OF PREFERENCE POINT SYSTEM AND SPECIFIC GOALS:**

The 80/20 preference points system will be applicable for the evaluation of this process in accordance with the Preferential Procurement Regulations 2022.

**Specific Goals will be applicable for this Quotation process.**

	<b>Specific Goals</b>
Price	80
<b>Ownership Goals</b>	
• At least 51% (Women Ownership)	10
• At least 51% (Youth Ownership)	10
<b>Total</b>	<b>100</b>

**Kindly Refer to Table 1 of SBD 6.1 of the Preference Claim Form to claim for Points.**

**Verification of Specific Goals:**

- Ownership verification may be conducted through submission of the Sworn Affidavit or BBBEE Certificate with a summary report.

**Failure on the part of a tenderer to submit proof or documentation required in terms of this Quotation to claim points for specific goals with the tender, will be interpreted to mean that preference points for specific goals are not claimed.**

**The organ of state reserves the right to require of a tenderer, either before a Quotation is adjudicated or at any time subsequently, to substantiate any claim in regard to preferences, in any manner required by the organ of state.**

All quotations with all the required documentation to be forwarded to [quotes@zulu.org.za](mailto:quotes@zulu.org.za) and for enquiries related to SCM to be forwarded to [phililer@zulu.org.za](mailto:phililer@zulu.org.za)

